

xSeries delivers benchmark result of 4,500 concurrent users for Siebel eBusiness Applications on DB2

October 24, 2002 ... IBM® today announced a new benchmark result for Siebel eBusiness Applications on DB2® Universal Database (UDB) 7.2. The IBM eServer xSeries 440, together with DB2, delivered sub-second response times to user queries and demonstrated the scalability to handle 4,500 concurrent, interactive users on the Siebel 7 Performance and Scalability Benchmark.(1)

The test was conducted by IBM under the auspices of the Siebel Platform Sizing and Performance Program (PSPP). The tests conducted under this program are based on scenarios derived from Siebel customers, reflecting some of the most frequently used, and most critical components of the Siebel eBusiness Application Suite. The program requires that tests run in steady state for at least one hour and that certain key performance indicators be reached prior to certification.

The test simulated the real world requirements of a large organization of 4,500 concurrent users from the call center (Sales and Service Representatives), partner organizations (Partner Relationship Management), and customers (Web Sales and Web Service); and supporting application services such as work assignment (Siebel Assignment Manager) and business process management (Siebel Workflow). The application also simulated integration with legacy systems (Siebel EAI MQ Series Adapter) and Web systems (Siebel EAI HTTP Adapter) with over 8,000,000 EAI transactions that can be executed between systems in a regular business day.

The performance results were achieved running a single x440, which used four 1.6GHz/1MB Intel® Xeon™ Processors, and ran DB2 on Microsoft® Windows® 2000 Advanced Server. For a complete description of the configuration used to achieve this result, see the Siebel certified report.

Siebel Systems provides an integrated family of eBusiness applications software, enabling multichannel sales, marketing, and customer service systems to be deployed over the Web, in call centers, in the field, through reseller channels, and across retail and dealer networks. Siebel Systems' sales and service facilities are located in more than 32 countries.

For more information, visit www.siebel.com.

(1) This benchmark data is intended for general information purposes, and not for use as a substitute for implementation-specific sizing or benchmarks.

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